

January 6, 2015

To Whom It May Concern:

My name is Leigh Ann [REDACTED] and my daughter Natalie [REDACTED] attends Creative Learning Center in Easton, PA in the Preschool 2 Room. In June 2014, my husband and I began to search for a new daycare center for our daughter after not feeling she was receiving adequate care in her previous school. Natalie was very hyperactive, had speech and language deficiencies, and occupational therapies. She required frequent redirection and assistance with daily tasks. As parents, we wanted to find a school that would work with us to enhance Natalie's educational journey, provide care for her despite the difficulties she faced, and love her as we have always loved her. We also wanted a school that was welcoming and the staff presented themselves as extremely professional and caring.

We began to interview and visit several daycares and directors over a span of a few weeks and were not impressed. One day, we drove past Creative Learning Center and with no prior knowledge of the school, I called to find out availability and ask questions regarding their programs. Tamara Hammer, Owner/Director, of Creative Learning Center picked up the phone and was extremely friendly. She told me about the approach they take to their child care in striving to develop the whole child, and I was extremely impressed. She welcomed my questions about staff background and experience and listened as I described Natalie's needs. She explained how her center could assist Natalie in daily tasks, and she didn't back down from the challenge that a child like Natalie presents.

That evening we visited the daycare and were impressed as we walked into a beautiful, bright and welcoming school. Tamara introduced herself and walked us through her school. In each classroom we met the staff, and you could tell that they loved their jobs. Not only were they there to watch children, but to assist the parents in developing each and every one of the children's needs. We knew immediately Creative Learning Center was where Natalie belonged.

We have now been clients of Tamara Hammer and Creative Learning Center since July 2014 and we would never second guess our decision to send Natalie to CLC. In the months after she started, Tamara helped us to bring a mentor into the school to work with Natalie on her behavior and was extremely supportive when we received an ADHD diagnosis and started her on medication. Tamara and her staff have worked tirelessly with Natalie each and every day through her best days and the days when she is at her worst. In each instance, we have been shown great professionalism in their relationships with Natalie. Tamara has a close connection with her teachers and is highly respected and it shows in all she does. She always has an open-door policy and has even listened and offered advice for my older son who has autism. She not only cares about our daughter but is there to lend an ear to our whole family.

Each and every day when we drop Natalie off at school, we leave her knowing that she is safe, sound and well cared for. It is because of Tamara Hammer's tireless dedication to her business that we know we made the best decision for our daughter in enrolling her at Creative Learning Center.

Please feel free to contact me at [REDACTED] if any further information is needed.

Best regards,



Leigh Ann [REDACTED]

Mother of Natalie [REDACTED] age 4